



# MEDIA INFORMATION

1 CENTER ICE, CLEVELAND, OH 44115 | (216) 420-0000 | CLEVELANDMONSTERS.COM

## 2025-26 CLEVELAND MONSTERS MEDIA CREDENTIAL APPLICATION PROCESS

APPLICATIONS FOR FULL SEASON CREDENTIALS DUE **THURSDAY, OCTOBER 16TH**

Below are the details regarding the method in which media should submit full season and game-by-game credential requests along with general information for the upcoming 2025-26 Monsters season.

Media credentials permit access to Rocket Arena, Media Seating and Event Level. The Event Level is defined by the Fred McLeod Media Workroom and TV studio, event level hallways and accompanying vomitories. The Fred McLeod Media Workroom will be open for credentialed media members to work within for the 2025-26 season.

Media are permitted to ONLY the Northwest Elevators (4 Bank) pregame and during the game. Media will be allowed access to the Northeast Elevators (3 Bank) at the conclusion of the game in order to get to the press conference area.

All postgame press conferences will be conducted with player and coach availability occurring on Event Level near the Monsters Dressing Room Hallway. The video of the final availability will be posted to the [Media Resource Page](#) following the conclusion of the press conference. Players and coaches made available will be predetermined by the Monsters Communications Staff and communicated at the start of each press conference.

**Practices will be open to media members and the public for the duration of the season unless otherwise communicated by members of the Monsters Communications Staff.** For practice times, locations and requests to speak with a player or coach during the season, please check the [Media Resource Page](#) so a member of the Monsters Communications Staff can help coordinate in-person interviews.

**Phone interviews can be arranged for media members not attending games or practices by contacting [Nicole Del Villano](#).** All media guidelines, information, game notes, interviews and photos will be available at [www.clevelandmonsters.com/media](http://www.clevelandmonsters.com/media).

Please contact Nicole Del Villano at [ndelvillano@clevelandmonsters.com](mailto:ndelvillano@clevelandmonsters.com) with any additional questions.

### I. FULL SEASON CREDENTIAL REQUESTS

All season credential requests should be received by the Monsters Communications Team by **Thursday, October 16, 2025**. **Any requests received after the deadline will be considered on a game-by-game basis. All requests must be emailed to [Nicole Del Villano](#) by a Sports Editor, Sports Director or Station Manager.** All applications will be reviewed, and credentials will be available to pick up on the first night you attend. **The Monsters reserve the right to evaluate credentials on an ongoing basis.**

**All approved full season credentialed media members are asked to still RSVP for each game due to assigned seat and camera designations.** RSVPs can be made through the [Media Resource Page](#) and the member attending will receive a confirmation email with information regarding the game.

- A. To gain access to a game, the media member wishing to attend **MUST** RSVP through the Media Resources Page by the deadline posted below to reserve a seat. Communication received after the deadline will not be considered.
  - Monday-Friday game dates: RSVP must be received by 5:00 p.m. the day prior to the game.
  - Saturday-Sunday game dates: RSVP must be received by 5:00 p.m. on the Friday prior to the game.
- B. All seats will be equipped with electrical power and access to Rocket Arena WiFi.
- C. Media are only permitted to watch the game from their assigned Press Box Seats and should refrain from watching by the glass. The postgame press conferences will wait to begin until all Media Members are present to allow enough time to travel from the Press Box to the Press Conference Area after the game has ended.
- D. Please note that due to limited seating, if you reserve a seat and do not appear for the game, the Monsters Communications Team reserve the right to deny or limit future requests.



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## II. PARKING PASSES

Complimentary media parking is very limited and full season parking passes will only be assigned one spot per media outlet. For those media members who receive full season parking privileges, the media parking area will be located in the Gateway East garage. Due to space limitation, if you had complimentary media parking last season, it **does not** guarantee parking this season. Please contact [Nicole Del Villano](#) with any questions.

\*\* Attention television stations: If you park on the Gateway Plaza between Rocket Arena and Progressive Field without the proper parking permit, your vehicle could be towed. \*\*

## III. SINGLE GAME MEDIA CREDENTIALS

Those individuals who plan to cover a Monsters home game and do not have full season credentials **MUST** RSVP through the [Media Resources Page](#) by the deadline posted below to reserve a seat or camera location. Communication received after the deadline will not be considered.

- Monday-Friday game dates: RSVP must be received by 5:00 p.m. the day prior to the game.
- Saturday-Sunday game dates: RSVP must be received by 5:00 p.m. on the Friday prior to the game.

**Credentials will be issued as space permits.** All media members must sit in the Press Box seating area unless otherwise agreed upon, and failure to comply will result in revocation of the media member's credential for the night and any future games in the season.

**Credentials will be available at the Media/Team Member Entrance on the south end of Rocket Arena on Gateway Plaza (across from Progressive Field). All members of the media must enter the building through this entrance. Photo identification will be required for pickup and access.** Please note, this is NOT the same entrance the Cavaliers utilize for media. **The media entrance will be open an hour and a half before game time.**

## IV. MEDIA SEATING

All approved full season and single-game credentialed media members will still need to RSVP for each game due to assigned seat and camera designations. There will be reserved media seats located in Section M104 and will be assigned by the Monsters Communications Team.

All seats will be equipped with electrical power and access to Rocket Arena WiFi. Media will be able to work out of the Fred McLeod Media Workroom for the duration of the season.

## V. PHOTOGRAPHERS

Due to limited photography locations, the Monsters will be accepting credential applications on a game-by-game basis during the 2025-26 season. Photographers will be assigned a location to shoot from by a member of the Monsters Communications Staff based off availability. Photos for news outlets to use will also be made available on the team's [Flickr page](#) and linked through the [Media Resource Page](#).

## VI. HEALTH AND SAFETY PROTOCOLS

Approved holders of credentials must at all times adhere to any alterations to the Health and Safety Protocols as well as the zoning rules established by the Monsters and the AHL.

## VII. SECURITY

Please remember to bring your season credential to all games to allow easier access to the building. Security at Rocket Arena will follow as it has been in previous years. **The Monsters game night media entrance will remain in the same location at the Media/Team Member Entrance on the south end of Rocket Arena on Gateway Plaza (across from Progressive Field).**

Feel free to reach out with any questions to:



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